

Program Information

Font-line supervisors and managers are critical to organizational effectiveness and are essential personal in business and industry. The Quality Supervision certificate prepares learners to develop foundational and operational knowledge of the continuous process improvement and quality management function, including total quality management and quality management function, including total quality management, Six Sigma, Lean, Kaizen, 5s, and project management. Both theory and practice are explored in depth. Learners complete essential coursework and a final applied project in partnership with an actual organization’s continuous improvement and quality management strategies and initiatives.

Program Learning Outcomes

By completing this program, students will achieve the following learning outcomes.

1. Apply effective diversity strategies in a global workplace.
2. Demonstrate critical and analytical thinking skills.
3. Practice professional behavior and interpersonal communication skills.
4. Develop and implement change strategies.
5. Demonstrate visionary leadership.
6. Apply ethical marketing, management, and organizational theories.
7. Apply human resource management practices.
8. Plan, prepare, and deliver effective oral and written communications.
9. Demonstrate financial management skills.
10. Utilize current technology in the workplace.
11. Apply customer-focused strategies.
12. Apply continuous improvement strategies by exercising creativity and innovation.

Course Prerequisites

None.

Graduation Requirements

All Anoka Technical College students seeking an Associate in Applied Science (AAS), diploma, or certificate must meet the cumulative grade point average (GPA) of 2.0 or higher.

Transfer Opportunities

To see how credits from this program may transfer into other Anoka Technical College programs or into a program at another college, visit:

- [Minnesota Transfer](http://www.mntransfer.org/students/plan/s_agreements.php?numResults=25&archive=false&from_inst=70&from_prog=&to_inst=&Search=Search): (www.mntransfer.org/students/plan/s_agreements.php?numResults=25&archive=false&from_inst=70&from_prog=&to_inst=&Search=Search)
- [Anoka Technical College transfer student](http://www.anokatech.edu/BecomeStudent/Transfers.aspx) (www.anokatech.edu/BecomeStudent/Transfers.aspx)

Industry Information

The supervisory field covers all areas of the private and public sector. Business and industry consistently seek out qualified employees who can move into the supervisory ranks. Anoka Technical College’s Supervisory Management program prepares individuals to perform successfully as supervisors.

Wage/Outlook/Advancement

Wage information is available from the [Minnesota Department of Employment and Economic Development](https://mn.gov/deed/job-seekers/job-outlook/) (https://mn.gov/deed/job-seekers/job-outlook/).

Gainful Employment

Follow this link for a [Gainful Employment report](#).

Technical Education: 16 Credits

- SMGT 1624 Quality Tools & Creativity 3
- SMGT 1626 Management of Safety 2
- SMGT 1628 Documentation/Written Communication Skills .. 2
- SMGT 1630 Field Study III 2
- SMGT 2600 Accounting for Non-Financial Managers 2
- SMGT 2602 Project Management/Problem Solving 3
- SMGT 2604 Leadership Development 2

Also see: Supervisory Management AAS degree, Supervisory Leadership certificate, and Human Resources Development certificate

Start Dates

Fall Semester.....August
Spring SemesterJanuary

Faculty Contact

[Nick Hockett](#).....763-576-4195

For information on how to apply, to schedule a tour, or for service during summer hours, contact Enrollment Services at 763-576-7710 or EnrollmentServices@anokatech.edu

Sample Program Sequence

	Fall Semester	Spring Semester
1 st YEAR	SMGT 1624..... 3	SMGT 1628..... 2
	SMGT 1626..... 2	SMGT 1630..... 3
	SMGT 2600 2	SMGT 2602..... 2
	TOTAL 7	SMGT 2604 2
		TOTAL 9

**Courses are only offered certain semesters.*



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