# **Medical Assistant**

Diploma

# 

## **Program Information**

The Anoka Technical College Medical Assistant diploma is a 49-credit program that prepares students to be a professional, multiskilled medical assistant who is dedicated to assist in patient care management. Graduates are prepared to assist medical providers with examinations and treatments, conduct medical histories, perform Clinical Laboratory Improvement Amendments (CLIA) waived testing, sterilize instruments and supplies, assist with minor surgery, medical office administrative services and administer medications.

Graduates of the Medical Assistant program are eligible to take the *Certification Exam of the American Association of Medical Assistants* (AAMA).

## **Program Learning Outcomes**

This profession is the only allied health specifically trained to work in ambulatory health settings. medical assistants are multi-skilled employees, competent to perform administrative, clinical and laboratory procedures within the supervising physician's scope of practice consistent with medical assisting education, training and experience.

Upon successful completion of program requirements, graduates will be able to:

- Communicate effectively with patients, family members, and/or colleagues of diverse sociocultural backgrounds through the use of verbal and non-verbal skills, written communications, technology communications, and active listening within an ambulatory care setting.
- Demonstrate responsibility within the scope of practice for a medical assistant.
- 3. Apply administrative policies and procedures effectively.
- 4. Demonstrate professionalism as a healthcare professional
- Apply knowledge of medical laboratory techniques to accurately collect specimens, perform (CLIA) waived testing, and communicate laboratory test result to patients.
- 6. Illustrate a caring and empathic approach while meeting patient's needs across their lifespan and within a diverse community.
- 7. Perform clinical procedures and medication administration in a medical practice setting while utilizing critical thinking skills.

### **Program Goals**

- Competent perform as entry-level medical assistants in cognitive (learning) psychomotor (skills), and affective (behavior) learning domains.
- Continue to provide quality graduates to support the needs of our community and area employers.
- · Help students and communities live and learn well.
- Foster an environment of critical thinking, effective communication, personal responsibility and initiative

#### **Program Externship Requirements**

Students entering into the externship must have immunizations such as Hepatitis B, MMR, Varicella and Tdap. Also, must be current in First Aid/BLS CPR through the American Heart Association for Healthcare Providers. See *Medical Assistant Handbook* or advisor for further information.

#### **Accreditation/Certification**

The Medical Assistant program is nationally accredited by the Commission on Accreditation of Allied Health Programs (CAAHEP): 25400 U.S. Highway 19 North, Ste 158, Clearwater, FL 33763; 727-210-2350; www.caahep.org. Graduates can take the National Certification Examination to become certified with the American Association of Medical Assistants (AAMA).

### **Course Prerequisites**

Some courses may require appropriate test score or completion of basic math, basic English, and/or reading courses with a "C" or better.

### **Background Studies**

Minnesota Law requires any person with direct patient and resident contact at a health care facility licensed by the Minnesota Department of Health (MDH) to have a background study conducted by the state. An individual disqualified from direct patient contact as a result of the background study, and whose disqualification is not set aside by the Commissioner of Health, will not be permitted to participate in a clinical placement in a Minnesota licensed health care facility. Anoka Technical College will withdraw any student from the Medical Assistant program who is disqualified by the MDH. The student is then responsible for requesting the commissioner to reconsider the disqualification.

# **Graduation Requirements**

Anoka Technical College students seeking an Associate in Applied Science (AAS) or Medical Assistant diploma must complete all of the required courses as outlined on the program plan with a C or better grade in each course.

## **Transfer Opportunities**

To see how credits from this program may transfer into other Anoka Technical College programs or into a program at another college, visit:

- Minnesota Transfer: (www.mntransfer.org/students/plan/s\_agreements.php?numResults=25&archive=false&from\_inst=70&from\_prog=&to\_inst=&Search=Search)
- Anoka Technical College transfer student: (www.anokatech.edu/ BecomeStudent/Transfers.aspx)



2018-2019

# Medical Assistant

Diploma

## **Industry Information**

A medical assistant is eligible to work in clinics, urgent care/express care/minute clinics, blood collection centers, research facilities and insurance companies. Duties could include administering injections, and blood pressure readings, rooming patients, drawing blood, performing commonly ordered laboratory tests and electrocardiograms (EKG), insurance coding, medical records and scheduling patients for special procedures or other medical appointment.

Medical assistants have direct patient contact and work closely with physicians, nurses and other health care professionals. The ability to demonstrate professionalism, communicate effectively, multi-task, and perform procedures quickly and accurately is essential for success. Advancement typically requires more training and certification. Many medical assistants choose to become nurses or other health care workers through further study. Administrative positions provide another popular career path because an administrative medical assistant can rise to the position of office manager without additional education.

## Wage/Outlook/Advancement

Wage information is available from the Minnesota Department of Employment and Economic Development.

# **Technical Credits: 45 Credits** ☐ HLTH 1000 Disease Conditions \_\_\_\_\_\_2 ☐ HLTH 1005 Anatomy and Physiology .......4 ☐ HLTH 1040 Medical Terminology ......2 □ MAST 1500 EKG......1 □ MAST 1600 Laboratory I......4 ☐ MAST 2300 Medical Administrative II ......2 □ MAST 2400 Pharmacology II ......2 □ MAST 2600 Laboratory II......4 Course with MAST prefix are restricted to students admitted to the Medical Assistant program. All required core coursework must be successfully completed before participating in the externship.

# **General Education/MnTC Requirements: 4 Credits**

☐ ENGL 1107	Composition I4
OR	
☐ ENGL 2105	Business and Technical Writing4

Sample Program Sequence Full Time			
1st VEAR	Fall Semester         ENGL 1105 or 2105       .4         HTLH 1005       .4         HLTH 1040       .2         MAST 1200       .2         MAST 1300       .2         MAST 1500       .1         MAST 2300       .2         MAST 1400       .2         MAST 2400       .2         TOTAL       .21	Spring Semester         MAST 1600	
	Summer Semester	Fall Semester	
2nd YEAR	ADSC 1055 2 HLTH 1000 2 MATH 1020 2 TOTAL 6	"MAST 29007 TOTAL7	

<sup>\*\*</sup>All required course work must be successfully completed before participating in the externship.

## **Gainful Employment**

Follow this link for a Gainful Employment Report

Start Dates	
Fall Semester	August
Spring Semester	

	Faculty Contact
Lisa Sailor	
Stacey Wanovich	
Deb LeHew	763-576-4026

For information on how to apply, to schedule a tour, or for service during summer hours, Enrollment Services at 763-576-7710 or EnrollmentServices@anokatech.edu

